



European Monitoring Centre
for Drugs and Drug Addiction

CALL FOR APPLICATIONS FOR THE SELECTION OF CONTRACT STAFF

N° CA.2022.01 — Administrative and clerical support agent for technical cooperation projects

Contract agent (M/F) grade FG II

The EMCDDA is one of the European Union's decentralised agencies. Established in 1993 and based in Lisbon, it is the central source of comprehensive information on drugs and drug addiction in Europe.

The EMCDDA is an equal opportunities employer and accepts applications without distinction on the grounds of age, race, political, philosophical, or religious conviction, gender or sexual orientation and regardless of disabilities, marital status, or family situation. The EMCDDA actively encourages applications from women.

For further information on the EMCDDA, please visit <http://www.emcdda.europa.eu/>

1. Job profile

1.1. Overall purpose

The EMCDDA intends to establish a reserve list for administrative and clerical support agents for technical cooperation (TC) projects. Candidates on the established reserve list may be contacted according to the needs for recruitment of the EMCDDA and receive an offer for engagement as contract agent in Function Group II to provide administrative and clerical support to the implementation of TC projects managed by the EMCDDA. The duration of the engagement will correspond to the duration of the relevant TC project.

The jobholder will be assigned to the EMCDDA's unit responsible for the implementation of the relevant project and will be part of the project team. He/she will report to the project coordinator and will work under the authority of the relevant Head of unit.

In order to ensure the efficient execution of the assigned tasks and facilitate communication with staff and stakeholders, the required vehicular language will be English.

1.2. Main duties

The successful applicant will be requested to contribute to the following tasks:

- Daily administrative support tasks, including drafting notes/minutes, correspondence, diary-keeping, answering telephone calls, filing and ordering office supplies;
- Reception and handling of centrally registered incoming correspondence, including service contracts, appointment letters, payments, etc., forwarding these to the appropriate individuals and monitoring deadlines for replies to correspondence attributed to the project;
- Support to the organisation of internal and external meetings, conferences, and any other events, namely by booking and preparing meeting rooms/facilities, contacting/inviting suppliers and participants, organising the necessary travel and accommodation arrangements;

- Organisation of missions for EMCDDA staff, by dealing with travel and accommodation arrangements and preparing the documents for the authorisation and refund of mission-related expenses;
- Support for the preparation and updating of project plans and progress and final reports on the implementation of the project;
- Follow-up with the communication and IT units on requests concerning translations, proofreading, website updates, news items, newsletters, IT technical problems, etc;
- Administrative and clerical support for the execution of procurement and financial operations required for the implementation of the project;
- Other project support tasks that may be required by the relevant Head of unit or Project coordinator.

2. Job requirements

2.1. Eligibility requirements

The following requirements shall be met by the deadline for applications:

- A level of education that corresponds to a post-secondary education attested by a diploma, or a secondary education attested by a diploma giving access to post-secondary education and relevant professional experience of at least three years;
- Be a national of one of the Member States of the European Union, Norway or Turkey;
- Have fulfilled any obligations imposed by the applicable laws concerning military service, if applicable;
- Produce the appropriate character references as to the suitability for the performance of the required duties;
- Be physically fit to perform his/her duties ⁽¹⁾;
- A thorough knowledge of one of the official languages of the European Union and a satisfactory knowledge of another of these languages to the extent necessary for the performance of the required duties ⁽²⁾.

2.2. Essential requirements

Eligible candidates will then be evaluated as follows:

a- On the basis of the written application by assessing the following:

- Experience of at least three years in performing tasks similar to those covered by this position;
- Experience in drafting minutes of meetings and high-level correspondence in English;
- Experience in organising meetings and making travel arrangements;
- Experience in supporting procurement and financial operations;
- Excellent written communication skills in English;
- Good written knowledge of either Spanish, French or Portuguese.

b- On the basis of the interview and the written tests by assessing the following:

- Capacity to draft documents in relation to the assigned duties (correspondence, agendas, minutes, notes and calculate budget estimates for meetings and travel);
- Knowledge or understanding of EU administrative and financial procedures;
- Thorough knowledge of the main MS Office software, namely Word, Excel and PowerPoint;
- Capacity for teamwork and ability to interact with different actors;
- Ability to work under pressure and to tight deadlines and prioritise tasks;
- A good service-oriented approach, strong organisational and interpersonal skills;

⁽¹⁾ As a condition for appointment, the successful candidate shall be medically examined in order that the EMCDDA may be satisfied that he/she fulfils this requirement, as foreseen in Article 12(d) of the Conditions of employment of other servants of the European Communities.

⁽²⁾ **N.B.:** In addition, in order to be eligible to a first promotion, the staff member shall prove a working knowledge of a third EU language.

- Excellent oral communication skills in English;
- Good oral knowledge of either Spanish, French or Portuguese.

2.3. Advantageous requirements

Non-compliance with the advantageous requirements is not a condition for exclusion of applicants as these will be considered as assets while assessing each application. Advantageous requirements will only be assessed once during the course of the selection procedure, either in its first or second phase, according to the skills concerned. The advantageous requirements are as follows:

a – On the basis of the written application by assessing the following:

- Professional secretarial training or specific courses attested by a certificate or diploma;
- Track record of preparing financial reports;
- Experience in working in a multicultural/multilingual environment;
- Experience working with clients/partners in non-EU countries;
- Other linguistic skills.

b – On the basis of the interview and written tests by assessing the following:

- Good knowledge of the functioning of the European Union institutions, and in particular the role of the EMCDDA;
- Good problem-solving and judgment skills.

3. Submission of applications

Interested candidates must apply for this post through the EMCDDA's e-recruitment application, accessible at this link: <https://e-recruitment.emcdda.europa.eu>. Please note that to make an EMCDDA online application you will need to create your EMCDDA profile using a valid e-mail address and a password.

The closing date for the submission of applications is 13/05/2022 at 23.59, Lisbon time.

4. Selection procedure

The selection will be carried out in two phases:

Phase 1: The selection committee will analyse the applications to verify the candidates' eligibility, by assessing their compliance with the relevant requirements, as set out in this call for applications (see section 2.1. above). Failure to comply with one of the eligibility requirements shall result in the exclusion of the applicant concerned from the selection procedure.

The selection committee will then select the eligible candidates who have obtained at least 60 % of the total points available to rank their compliance with the established essential requirements (as set out in section 2.2.a. above, a maximum of 10 marking points being available for each essential requirement) and with the established advantageous requirements (as set out in section 2.3.i. above, a maximum of five marking points being available for each advantageous requirement). The best-ranked candidates, up to a maximum number of 10, will be invited to the next phase of the selection process. This number may be changed by decision of the appointing/contracting authority, depending on the number of applications received.

Phase 2: This phase will consist of a written test and an interview to be held by the selection committee, either at the EMCDDA's premises or remotely (online). During the interviews the selection committee will assess the compliance of the invited candidates with the established essential

requirements (as set out in section 2.2. b. above, a maximum of 10 marking points being available for each essential requirement) and with the established advantageous requirements (as set out in section 2.3.b above, a maximum of five marking points being available for each advantageous requirement). Candidates will be asked to undergo a written test related to the nature of the duties to be performed. The selection committee will assess the result of the written tests anonymously, a maximum of 30 marking points being available for this purpose.

The final assessment will reflect the results of the interview and the written test.

Please note that the selection committee's work and deliberations are strictly confidential and that any contact, either direct or indirect, with its members is strictly forbidden.

The selection committee for this selection procedure will be composed as follows:

Frédéric Denecker (chairperson)
Cécile Martel (member)
Marie-Christine Ashby (member)
Sofia Costa Cabral (member)
Robert Patrancus (member designated by the EMCDDA Staff Committee)

Due to the large volume of applications, only candidates selected for phase 2 will be contacted. Candidates who have not been contacted by the EMCDDA by 30/06/2022 should consider that their application has been unsuccessful. For up-to-date information on the process of this selection procedure, please visit the EMCDDA's website at the following link:

<http://www.emcdda.europa.eu/about/jobs>

Applicants invited for the second phase may be entitled to a flat-rate contribution towards travel and subsistence expenses. Information will be provided together with the invitation letter.

5. Reserve list and engagement

The work of the selection committee ends with the preparation of a draft reserve list of candidates considered suitable to occupy the position advertised, to be proposed to, and approved by the appointing/contracting authority of the EMCDDA.

Only candidates who reach 70 % of the marking points available for the second phase can be included in the reserve list. On the basis of the adopted reserve list, the appointing/contracting authority of the EMCDDA may offer a contract of engagement. Candidates shall note that the inclusion in the reserve list does not guarantee recruitment, which will depend, among other things, on availability of vacant posts and budget.

The established reserve list may be used in order to fill similar positions within the EMCDDA.

The reserve list will be valid until 31/12/2024 and may be extended by decision of the EMCDDA appointing/contracting authority.

6. Conditions of employment

6.1. Legal framework

A contract offer will be made pursuant to the Conditions of employment of other servants of the European Union, (see <http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=CONSLEG:1962R0031:20140101:EN:PDF>).

The place of employment will be Lisbon, Portugal, where the EMCDDA has its seat.

6.2. Pay and welfare benefits

The job holder's monthly basic salary, for FGII in grade 4 will be approximately EUR 2 210, in grade 5 approximately EUR 2 500 and in grade 6 approximately EUR 2 830. In addition to this basic salary, the jobholder may be entitled to various allowances, in particular an expatriation or foreign residence allowance and family allowances, including household allowance, dependent child allowance, pre-school allowance and an education allowance.

Under certain circumstances, in particular where the job holder is obliged to change his/her place of residence in order to take up employment, the EMCDDA may also reimburse various expenses incurred on recruitment, notably removal expenses.

The salary of the job holder is subject to a Community tax deducted at source and is exempt from national tax. The salary package will be affected by a weighting factor and includes the European Community social security and pensions schemes.

6.3. Confirmation of engagement and security clearance

Staff members engaged by the EMCDDA are required to serve a probationary period of nine months. Successful applicants may be required to undergo a security vetting and clearance procedure.

A certificate of good conduct must be provided to the EMCDDA prior to the signature of the employment contract. In case of unfavourable entries in the certificate of good conduct, the EMCDDA reserves the right not to award an employment contract.

6.4. Declaration of commitment to serve public interest independently

Staff engaged by the EMCDDA are required to make a declaration of commitment to act independently in the public interest and to make a declaration in relation to any interests that might be considered prejudicial to his/her independence.

EMCDDA staff members are required to carry out their duties and conduct solely with the interests of the EMCDDA and of the European Community in mind; they shall neither seek nor take instruction from any government, authority, organisation, or person outside their institution. EMCDDA staff shall carry out the duties assigned objectively, impartially, and in keeping with the duty of loyalty to the EMCDDA and to the European Community.

7. Request for review and appeal procedure

A candidate who feels that a mistake has been made during the selection procedure may ask to have his/her application reconsidered by sending, within 20 calendar days from 30/06/2022, a request for review, quoting the number of the selection procedure concerned to the Chairman of the selection committee at the following address:

EMCDDA
Chairperson of the selection committee
Praça Europa 1, Cais do Sodré
1249-289 Lisbon
Portugal

The selection committee will reconsider the application and notify the candidate of its decision within 45 calendar days of receipt of the letter.

If a candidate considers that he/she has been adversely affected by a particular decision, he/she can lodge a complaint under Article 90(2) of the Staff Regulations of Officials of the European Communities and Conditions of employment of other servants of the European Communities, at the following address:

The EMCDDA Director
Praça Europa 1, Cais do Sodré
1249-289 Lisbon
Portugal

The complaint must be lodged within three months. The time limit for initiating this type of procedure (see Staff Regulations <http://eurlex.europa.eu/en/index.htm>) starts to run from the time the candidate is notified of the act adversely affecting him/her.

Like all citizens of the European Union, you can make a complaint to the European Ombudsman:

European Ombudsman
1 avenue du Président Robert Schuman — CS 30403
67001 Strasbourg Cedex
FRANCE
<http://www.ombudsman.europa.eu/media/en/default.htm>

Note that complaints made to the Ombudsman have no suspensive effect on the period laid down in Articles 90(2) and 91 of the Staff Regulations for lodging complaints or for submitting appeals to the Civil Service Tribunal under Article 270 of the Treaty on the Functioning of the European Union. Note also that, under Article 2(4) of the general conditions governing the performance of the Ombudsman's duties, any complaint lodged with the Ombudsman must be preceded by the appropriate administrative approaches to the institutions and bodies concerned.

8. EMCDDA contact person

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